



RKSD COLLEGE, KAITHAL


("A" Grade, NAAC Accredited)
Affiliated to Kurukshetra University Kurukshetra

Grievance Redressal Policy Document

As a policy of the institution, it is ensured that any grievance received or brought to the notice of the Principal of the college or the concerned cell/committee, is addressed in a time bound manner. For this, strict compliance of the rules and regulations of the Govt of Haryana i.e. Director General Higher Education (DGHE) and the affiliating University i.e. Kurukshetra University, Kurukshetra is treated as standing mandate in assessment and Action Taken Report (ATR) of related matters.

Grievance Redressal Mechanism

- Any type of complaint by the student shall be placed before the Principal.
- On perusal by the Principal, the issue is redressed immediately depending upon its nature.
- If Principal finds it necessary to seek any advice in the matter, it shall be referred to the concerned committee.
- If required, a special committee for the specific purpose may be constituted to look into the matter.
- The committee shall hear the aggrieved student/party in person and enquire into the matter.
- The committee may summon the other party, if there is any to hear him/her also and probe the matter in manner fit for the purpose.
- The committee shall recommend the remedial action needed for redressal of grievance.
- On the recommendation, necessary action shall be taken by the Principal


Principal
R.K.S.D. College
KAITHAL