

RKSD (PG) College, Kaithal
Session 2020-21

Feedback Report

Feedback received from all the stakeholders has provided key inputs on overall institutional performance. It also helped in knowing level of students' satisfaction on a wide variety of issues relating to teaching-learning, extra-curricular activities, career guidance and personality development. Foremost the feedback from the parents was collected. The analysis showed that 82 percent of them prefer R.K.S.D. College for their wards in view of the rich legacy and overall environment of the college as reflected in work culture, teaching-learning (like lab and library facilities, use of ICT tools, career-oriented counseling and seminars etc.), discipline, sports and availability of required facilities.

- **Teachers Feedback** reveals that majority of them are satisfied with the university syllabi of theory as well as practical. Almost all the faculty members are happy with environment in the college that is conducive to teaching-learning. The feedback reflects that facilities like IT tools, library support and adequate opportunities for upgrading teaching skills are provided by the institution. The faculty is also found to be satisfied with the leadership and friendly nature of the Principal and Management of the institution.
- **Students Feedback** reveals that majority of the students were aware about the student satisfaction survey. Analysis of the feedback forms of the students shows that maximum of them were satisfied with the quality of teaching-learning in the institution. Among them, maximum were happy with the infrastructural facilities. The center of learning resources i.e. college library is actively used by maximum number of the respondents. To the query related to the facility available for overall development of the students (like career-oriented curriculum, college support to achieve their goals, cordial atmosphere in college, use of ICT tools) maximum of them expressed their satisfaction. Apart from these feedbacks, we also received the feedback regarding Administrative Office and Drinking Water facility.
- **Alumni Feedback** reveals that more than 80 percent of college alumni are happy and satisfied with overall development and functioning of the institution especially related to infrastructure, teaching-learning process and students' support system in addition to gender sensitivity and handling of students' grievances. About 75 percent of stakeholders have been found to be ready to extend their helping hand for students and also in the infrastructural development of the institution.

Feedback Review: The functioning of the college has been reviewed periodically through the feedback provided by all the stakeholders. The feedback has been thoroughly analyzed by the IQAC, and shortcomings found in any field/function of the college have been duly addressed, thus improving the functioning of the institution. In feedback received from all the stakeholders, majority of them have registered their satisfaction over the overall performance and functioning of the institution.

Key suggestions emerging from the feedback of different stakeholders include opening of library reading room for 24/7, circular transport facility for female students, starting vocational courses, consolidation of financial assistance to needy students and continuity of Alumni and Parents meeting.

Action Taken Report: With a well-established and structured mechanism of feedback, needful initiatives are incorporated in action plan of the current and forthcoming academic session. After receiving the feedback from the students, the Administrative Office was renovated for the easy access of the students. A centralized RO and Chilling Plant was installed in the campus to curb the problem of drinking water facility as per the requirement of the students. Of all the suggestions given by the stakeholders, new vocational courses were introduced. The circular transport facility was started in September 2019 for female students of all the educational institutions with the help of district administration. The girls were extremely happy with this long-awaited facility. But it was discontinued in April 2020 due to covid-19 lockdown. Presently the female students are in a dire need of restarting this circular transport facility by the district administration. The financial assistance was increased by the institution for the deserving and needy students.